

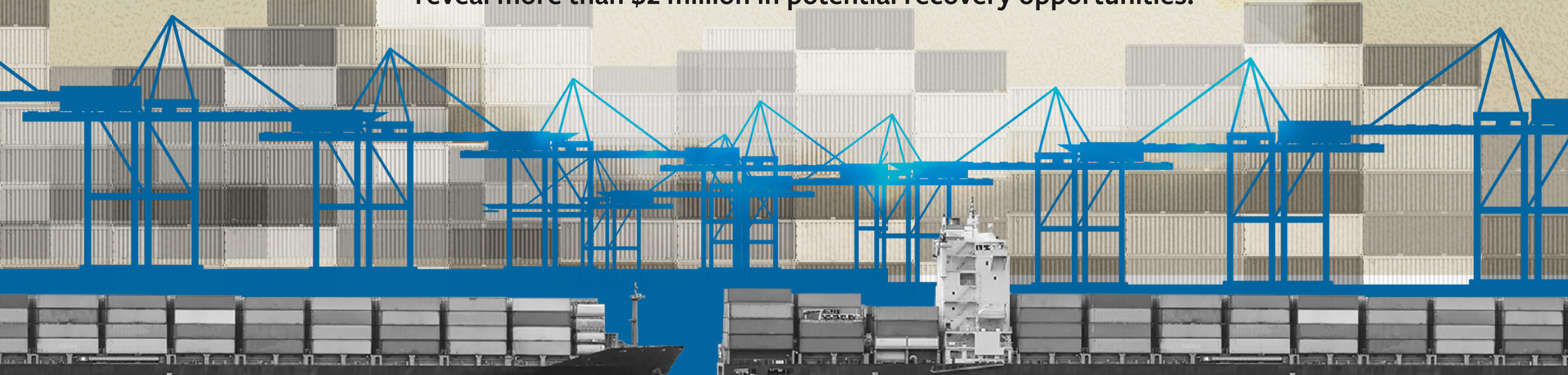
# FROM TARIFF RESPONSE TO REFUND RECOVERY

A CASE OF TURNING COMPLEXITY INTO CUSTOMER OPPORTUNITY

As the IEEPA tariffs continue to evolve, many importers are facing new challenges.

For one U.S. importer sourcing goods from Europe, the stakes are especially high. Significant IEEPA duties are tied to multiple import entries, with some already liquidated and subject to strict protest deadlines. Others remain pending under evolving CBP guidance.

Recovering those costs takes more than filing paperwork. Accurate import records, detailed documentation and timely action all play a critical role in a process that would eventually reveal more than \$2 million in potential recovery opportunities.



## RESPONDING IN REAL TIME

As tariff regulations shift rapidly throughout 2025, importers are under constant pressure to keep up with changing rules, rising costs and questions from customers trying to understand what comes next.

Lineage maintains detailed import visibility and documentation processes designed to support ongoing compliance across changing trade conditions. That operational rigor not only helps customers stay prepared as regulations evolve, but now also plays an important role in supporting emerging refund recovery efforts.



### EXPERT GUIDANCE THROUGH CHANGING TARIFF REGULATIONS

The **Lineage Customs Brokerage team** brings together deep import expertise, trade compliance knowledge and cross-functional collaboration to help customers navigate rapidly changing tariff conditions. The team partners with customers to:

- Understand tariff exposure faster
- Respond to changing regulations
- Make pricing and sourcing decisions
- Identify refund and recovery opportunities



*Tariffs don't just change costs. They disrupt product formulations, packaging decisions and entire sourcing plans. Our first goal is to provide clarity. From there we take tools like duty timing, bonded storage, dual gateways and more to model how customers can mitigate risk and get their business back on track.*

**EMMA PHILLIPS**  
Director of Logistics Operations, Lineage



## TURNING PREPARATION INTO RECOVERY OPPORTUNITY

Today, Lineage continues to support customers through the next phase of the tariff story: pursuing potential duty recovery. For the European importer customer, Lineage is helping manage a complex refund process involving multiple entries, evolving CBP procedures and strict timing requirements.

By supporting our customer since the earliest stages of disruption, the groundwork is laid to pursue potentially significant duty recovery opportunities today.



### To help customers stay ahead of the process, we are:

- Reviewing entries to confirm duty eligibility
- Tracking liquidation timelines to avoid missed recovery opportunities
- Filing protests with full documentation packets
- Aligning with evolving CBP refund procedures, including CAPE
- Building a structured process for high-volume claims

**\$2 MILLION**  
POTENTIAL TARIFF RELIEF RECOVERY FOR OUR EUROPEAN CUSTOMER



## A CLEARER PATH THROUGH DISRUPTION

In today's supply chain, disruption is no longer the exception. It's the environment. As conditions shift faster and complexity continues to grow, connection, visibility and proactive support matter more than ever. Lineage brings together customs brokerage, transportation and cold chain expertise to help customers stay ahead of disruption, wherever it comes from next.

